



SENTRICON* SERVICE AGREEMENT
FULL SUBTERRANEAN TERMITE DAMAGE REPAIR GUARANTEE

This contract provides for retreatment of a structure and the repair of damages caused by wood destroying organisms within the limits stated in this contract.

ACCOUNT NAME: Sun Valley West
SERVICE ADDRESS: 300 Sun Valley Dr, Roswell, GA 30075

BILLING NAME: Sun Valley West
BILLING ADDRESS: 240 Joshua Trail, Alpharetta, GA 30004

SERVICE PHONE: Attn: Chuck Barron
TENANT/PERSON TO CONTACT: HOME PHONE, OFFICE PHONE

BILLING PHONE: 770-772-0770
NEW HOME OWNER: HOME PHONE, OFFICE PHONE

- TYPE OF STRUCTURE: RESIDENTIAL, COMMERCIAL, MULTI-UNIT BLDGS #
STRUCTURES FOR SERVICE: MAIN DWELLING, OTHER: office building
LOCATION OF NOTICE OF SERVICE: ATTIC, CRAWL, OTHER: MIA
PURPOSE OF SERVICE: PREVENTION, PRESUMPTIVE EVIDENCE, EXISTING INFESTATION

INITIAL INVESTMENT: Initial Cost \$9,782.00, Other Fees \$, Advanced Renewal Maintenance Fee \$, Sales Tax \$, TOTAL INITIAL COST \$9,782.00, Down Payment \$

METHOD OF PAYMENT: BALANCE OF \$9,782.00, Due Upon Completion, To Be Paid From Closing Proceeds or Within 30 Days, Approved Financing, Other, Renewal Maintenance Fee \$2400, Renewal Frequency Monthly, Quarterly, Annually, Commencing On 6/2004

UPON RECEIVING FULL PAYMENT AND COMPLETING THE INITIAL SERVICE THE COMPANY WILL PROVIDE A FULL TERMITE DAMAGE REPAIR GUARANTEE FOR SUBTERRANEAN TERMITES AS DESCRIBED IN THE PROVISIONS, TERMS AND CONDITIONS SET FORTH ON THE FRONT AND BACK OF THIS AGREEMENT.

SERVICE PROVISIONS

ARROW EXTERMINATORS (The Company) is authorized by Dow AgroSciences LLC, to install the Sentricon* Colony Elimination System and conduct associated monitoring and treatment protocols for customer. The Sentricon* System allows for monitoring as well as bait treatment for subterranean termites with Recruit II* an insect growth inhibitor containing the active ingredient Hexaflumuron.

The Customer appreciates that subterranean termite control is not immediate. Specifically, control and/or colony elimination may take several months. Customer understands that the inherently "delayed" action of the insect growth inhibitor is necessary to defeat avoidance behavior by foraging subterranean termites.

The Company shall provide the following termite control services to Customer under this agreement:

- 1. Initial inspection of applicable structures and grounds and installation of Inground monitoring and/or bait stations around perimeter of structure at the Company's discretion.
2. Routine monitoring of bait stations by the Company service technicians, commencing with the installation of the system. Stations with no activity will be monitored quarterly. Stations with activity will be monitored on a minimum of a monthly basis.
3. Application of Recruit II* termiticide through bait tube insertions in bait stations upon confirmation of subterranean termite presence at monitoring sites. The Company may install additional bait stations and/or modify existing stations at its discretion.
4. Inform the Customer of any new or increased termite activity noted at any of the monitoring bait stations during any of the routine inspections.
5. Upon achieving colony elimination, the Company will provide for repairs of new subterranean termite damage as set forth in the provisions, terms and conditions of this agreement. The guarantee is effective immediately upon installation on structures which have no present or past termite activity.

As compensation for services rendered or to be rendered under this agreement, the Customer shall pay the Company an initial installation fee and maintenance fees, as specified, upon signing this agreement. This agreement and full guarantee may be renewed for life by paying the Renewal Maintenance Fees on a consecutive basis, as specified by the Renewal Frequency, listed above. Failure to pay consecutive Renewal Maintenance Fees as specified by the Renewal Frequency, will render this agreement and full guarantee null and void. After the second year adjustments to the Renewal Maintenance Fees may be made annually by the Company giving the Customer a minimum of thirty days notice regarding the new rate. This full guarantee is transferable to a subsequent owner provided that the Renewal Maintenance Fees are paid on a consecutive basis from the time of the initial installation.

Customer agrees not to move, open, handle or damage Sentricon* stations, bait tube or any other parts of the system. Tampering with such components may compromise the efficacy of the system and shall constitute a basis for terminating this agreement. The Customer may be responsible for the cost of replacement or repair of any damaged or missing bait stations that were not damaged or removed by the Company and/or its agent. The bait stations and associated materials (Sentricon* Components) provided by the Company are and shall remain the exclusive property of Dow AgroSciences LLC. Customer understands that he does not acquire any ownership interest or title to such components and that upon termination of this agreement for any cause whatsoever, the Company and/or Dow AgroSciences LLC are hereby authorized to remove all such components.

The guarantee in this agreement is in lieu of all other guarantees and warranties, expressed and implied, including the warranties of merchantability and fitness for a particular purpose. The customer is entitled to a copy of the treatment specifications, customer preparation sheet, checklist and any applicable release forms. All specifications and special circumstances have been fully explained to me.

ARROW EXTERMINATORS, INC.

TO THE PERSONAL, FAMILY OR HOUSEHOLD CONSUMER: You may cancel this agreement by providing written notice to the seller in person, by telegram or by mail. This notice must indicate that you do not want the goods or services and must be delivered or postmarked before midnight of the third business day after you sign this agreement. If you cancel this agreement, the seller cannot keep all or part of any cash down payment. You are entitled to and should receive an exact executed copy of this agreement. This agreement is contingent on the approval of the branch manager.

Service Representative: [Signature]
Date: 6/23/03

Accepted By: [Signature]
Owner/Buyer/Authorized Agent
Date: 7/1/03

Manager's Approval / Checklist Attached: Yes No

Date